



Hate Crime Support Services

St Helens Services		
Organisation	Telephone	Website
Age UK (help for older people)	0800-169-6565 or 01744-752-644	www.ageuk.org.uk
Barnardo's Catalyst Service (support for disabled children)	01744-750-729	www.barnardos.org.uk
Chrysalis Centre For Change	01744-451-309	www.chrysaliscentreforchange.co.uk
Citizens Advice Bureau (St Helens)	01744-737866	St Helens Citizens Advice Bureau
Disability Advice St Helens (DASH)	01744-453-053	http://www.sthelensgateway.info/organisations/dash
Helena Partnerships	01744-63-73-83	www.helenapartnerships.co.uk
Home Start St Helens (family support charity)	01744-737-400	www.home-start.org.uk
Hope Centre (support for vulnerable people)	01744-26-414	www.hopencentre.org.uk
Independent Living Alliance – St Helens	01744-610-260 or 0151-708-2940	www.sthelensils.com
KEMS (work with victims of racial hate crime)	07890948912	www.kemsgroup.co.uk
Making Space (mental health & carers support)	01744-734-891	www.makingspace.co.uk
Merseyside Fire & Rescue Service (home fire safety)	0800-731-5958 or 0800-953-0673 (bilingual team)	www.merseyfire.gov.uk
Merseyside Police (Sigma Unit, St Helens)	999 (emergency) 0151-709-6010 (non-emergency)	www.merseyside.police.uk
Merseyside	01744-630-229	http://www.merseysidecrc.co.uk/

St Helens Services		
Community Rehabilitation Company (work with offenders, & victim liaison)		
Open Mind (St Helens & Halton Mental Health Services)	01744 457221	http://www.bridgewater.nhs.uk/haltonsthelens/
Rape & Sexual Abuse Support Centre (St Helens)	01744 877987	www.rapecentre.org.uk
Shopmobility St Helens	01744-613-388	http://www.shopmobilityuk.org/
St Helens Carers Centre	01744-675-615	www.sthelenscarers.org.uk
St Helens Chamber – Business Crime Coordinator	01744-742-000	www.sthelenschamber.com
St Helens Coalition of Disabled People	01744-453-343	www.sthelenscdp.co.uk
St Helens Council - Adult Safeguarding Unit	01744-676-600 or 0845-0500-148	www.sthelens.gov.uk
St Helens Council (Safer Communities)	01744-45-6789	www.sthelens.gov.uk
St Helens Deafness Resource Centre	01744-238-87 or 07722095710	www.deafnessresourcecentre.org
St Helens Gypsy Traveller Liaison Officer	01744-67-1683	www.sthelens.gov.uk
St Helens MIND (mental health support)	01744-647089	www.sthelensmind.org.uk
St Helens Police – Vulnerable Persons Unit	0151-777-1585	www.merseyside.police.uk
St.Helens and District Dyslexia Association	0870-990-7336	N/A
Victim Support (St Helens)	0845 30 30 900	www.victimsupport.org.uk
Wellbeing Project (mental health support)	01928 589799	www.wellbeingproject.co.uk
Merseyside Services		
Action for Blind	0151-702 5700	www.actionforblindpeople.org.uk

St Helens Services		
People		
Armistead (Merseyside LGBT support)	0151-227-1931	www.armisteadcentre.co.uk
Asylum Link Merseyside	0151-709-1713	www.asylumlink.org.uk
Crown Prosecution Service (Merseyside)	0151-239-6400	www.cps.gov.uk
Czech Roma Community of Liverpool	0151-709-4808	N/A
Fire Support Network Merseyside	0151-296-4000	Fire Support Network (via www.merseyfire.gov.uk)
GYRO, young peoples support - LGBT	0151 707 1025	http://www.gyro.org.uk/
Henshaws Society for Blind People	0151-708-7055	www.henshaws.org.uk
Hindu Cultural Organisation (Liverpool)	0151-263-7965	www.hcoliverpool.com
In-Trust Network Merseyside (transgender support group)	N/A	http://merseysideintrust.org/
Irish Community Care Merseyside	0151-237-3987	www.iccm.org.uk
Kids In Need & Distress (KIND)	0151-708-8273	www.kind.org.uk
Liverpool Arabic Centre	0151-734-0550	www.liverpoolarabiccentre.org.uk
Liverpool Black Ethnic Minority Network	0151-227-5177	N/A
Liverpool Muslim Society	0151-709-2560	www.liverpoolmuslimsociety.org.uk
MENCAP, Liverpool	0151 707 8582	http://www.mencapliverpool.org.uk/
Merseyside Caribbean Council	0151-708-9790	N/A
Pagoda Chinese Community Centre, Liverpool	07802 783219	N/A
Pakistan Association Liverpool	0151-708-9669	www.pakistanassociationliverpool.co.uk
Safe Place Merseyside	0151-295-3550	www.safeplacemerseyside.org.uk

St Helens Services		
(sexual assault referral centre)		
Samaritans (Liverpool)	0151-708-8888	www.samaritans.org
National Services		
Action on Elder Abuse	0808-808-8141	www.elderabuse.org.uk
Assist (post traumatic stress disorder counselling)	01788-560-800	www.assisttraumacare.org.uk
Asylum Aid	0207-354-9264	www.asylumaid.org.uk
Beaumont Society (transgender support network)	01582-412-200	http://www.beaumontsociety.org.uk/
Broken Rainbow (LGBT DV support)	0300-999-5428	www.broken-rainbow.org.uk
Bullying UK (24hr support)	0808-800-2222	www.bullying.co.uk
Campaign Against Living Miserably (CALM)	0800-58-58-58	www.thecalmzone.net
Changing Lives – Support service for vulnerable people	0191 273 8891	http://www.changing-lives.org.uk/
Childline	0800-1111	www.childline.org.uk
Chinese Information & Advice Centre	0845-3131-868	www.ciac.co.uk
Community Legal Service Direct	N/A	www.clsdirect.org.uk
Crimestoppers	0800-555-111	www.crimestoppers-uk.org
Eighteen and Under (support for young people suffering abuse)	0800-731-4080 Text/Whatsapp on 07707531976	www.18u.org.uk
Encompass – LGBT Group for North Wales and Cheshire	N/A	http://www.encompass.btik.com/
FFLAG - family support – LGBT	0845 652 0311	http://www.fflag.org.uk/
Equality & Human Rights	0808 800 0082	www.equalityhumanrights.com

St Helens Services		
Commission		
Kooth (online counselling for young people)	N/A	www.kooth.com
Mencap (learning disabilities charity)	0808 808 1111	www.mencap.org.uk
Mermaids (young people gender identity support)	0208-123-4819	www.mermaidsuk.org.uk
Muslim Community Helpline	0208-904-8193	www.muslimcommunityhelpline.org.uk
National Domestic Violence Helpline	0808-2000-247	www.refuge.org.uk
NSPCC	0800-800-5000	www.nspcc.org.uk
Refugee Council	020 7346 6700	www.refugeecouncil.org.uk
Respond (therapy & advice service for learning disabilities)	0808-808-0700	www.respond.org.uk
Royal National Institute for the Blind	0303-123-9999	www.rnib.org.uk
SANE (mental health support)	0845-767-8000	www.sane.org.uk
Scope (charity for disabled people)	0808-800-3333	www.scope.org.uk
Stonewall (LGBT charity)	08000-50-20-20	www.stonewall.org.uk
Stop Hate UK	0800-138-1625 07717989025 (text)	www.stophateuk.org
Survivors UK (male sexual abuse support)	0203 5983898	www.survivorsuk.org
True Vision (national online hate crime reporting)	N/A	www.report-it.org.uk
Turning Point (social care services)	0207-481-7600	www.turning-point.co.uk